

TERMS AND CONDITIONS – THE HOLLAND BOAT

Article 1 - Scope and Purpose

- 1.1 This document constitutes the general terms and conditions (the "Terms") of The Holland Boat B.V., a company registered in the Netherlands with company number 71256237, with its registered office at Binnendelta 1H, 1261 WZ Blaricum ("we", "us", "our"). These Terms govern the sale of tickets and provision of services related to luxury cruise experiences and associated events organized by us.
- 1.2 The services provided under these Terms include ticket sales for cruise experiences, onboard amenities, and access to special events. These services are offered under the brand name "The Holland Boat" and may be booked through our official channels.
- 1.3 By purchasing a ticket or service from us, the purchaser ("you") agrees to these Terms, which form a binding contractual agreement between you and The Holland Boat B.V. It is imperative that you read and understand these Terms before making any purchase.
- 1.4 These Terms incorporate by reference our Privacy Policy and any other policies or terms disclosed to you in the course of your purchase or use of our services.

Article 2 - Ticket Sales and Services

- 2.1 We offer for sale tickets and related products for luxury experiences and Formula 1 events. Our ticket sales are targeted to individuals and groups seeking a premium event experience, combining the thrill of Formula 1 with the elegance of luxury cruising.
- 2.2 Tickets provide access to a variety of services including transportation, onboard accommodation, meals, entertainment, and exclusive viewing of the Monaco Grand Prix from a unique location. Details of the services included with each ticket type are available on our website and through our customer service channels.
- 2.3 Ticket purchasers and attendees must be at least 21 years of age. Valid identification is required for purchase and admission.
- 2.4 Tickets can be purchased through our official website. Prices are set in a master currency and may be subject to additional fees and taxes. Payment methods include credit/debit card transactions and wire transfers.
- 2.5 By purchasing a ticket, you accept these Terms and acknowledge that you have read and understood all terms and conditions related to the purchase and use of tickets and services offered by The Holland Boat B.V.

Article 3 - Cancellation and Refund Policy

- 3.1 In the event that the event is cancelled by us due to unforeseen circumstances, including but not limited to adverse weather conditions, technical issues, or safety concerns, we will offer a full refund or the option to transfer the ticket to a rescheduled date, subject to availability.
- 3.2 Tickets purchased are generally non-refundable. However, in exceptional circumstances, such as serious illness or unforeseeable major events, we may, at our discretion, consider requests for refunds or transfers.
- 3.3 If the event is rescheduled, ticket holders will be notified and given the option to retain their tickets for the new date or receive a full refund.
- 3.4 All approved refunds will be processed within a reasonable timeframe. Refunds will be issued to the original payment method used during purchase.
- 3.5 We reserve the right to make necessary modifications to the events or services offered due to operational or regulatory reasons. Such changes will not entitle ticket holders to refunds, except as specified in these Terms.

Article 4 - Liability Limitation

- 4.1 Attendance at the event and entry to the venue is expressly at the attendee's own risk. The Holland Boat B.V. (THB) is not liable for any hearing damage, vision damage/blindness, other bodily injuries, or damage to properties such as clothing, whether caused by the audience or not.
- 4.2 While we take all reasonable measures to ensure the safety and comfort of our guests, attendees assume responsibility for their own safety and belongings. We are not liable for personal injuries or loss/damage of personal property during the event.
- 4.3 Ticket purchasers and attendees agree to indemnify and hold harmless The Holland Boat B.V. and its affiliates from any claims, liabilities, costs, damages, and expenses (including legal fees) arising from their actions during the event or breach of these Terms.
- 4.4 We are not liable for failure to perform any obligations under these Terms due to events beyond our reasonable control, including but not limited to natural disasters, acts of terrorism, governmental actions, and pandemics.
- 4.5 Attendees are strongly advised to obtain appropriate travel and health insurance covering their participation in the event.
- 4.6 Any right to compensation for damages is conditional upon the damage being reported to THB in writing within 48 hours of its occurrence.

Prohibition of Resale

- 4.7 Tickets purchased for The Holland Boat events are strictly for personal use. The resale of tickets for profit or commercial gain is prohibited. Tickets sold or used in violation of this clause may be cancelled without refund.
- 4.8 Tickets are non-transferable unless explicit permission is granted by The Holland Boat B.V. Unauthorized transfer may result in the cancellation of the ticket without refund.
- 4.9 Ticket holders are required to present valid identification matching the name on the ticket for entry.
- 4.10 We reserve the right to undertake checks to ensure compliance with this policy and to refuse entry to any person found to be in breach of these terms.

Article 5 - Attendee Obligations

- 5.1 Attendees must comply with all safety instructions and regulations provided by The Holland Boat B.V. and the cruise operator. This includes mandatory participation in safety drills, such as the Safety Drill, which are essential for ensuring the safety and security of all passengers.
- 5.2 Attendees are expected to maintain a high standard of behavior and respect for others on board. Disruptive or dangerous behavior may result in removal from the event without a refund.
- 5.3 Attendees must adhere to all applicable laws and regulations, including those related to alcohol consumption, gambling, and conduct at sea.
- 5.4 Attendees are not permitted to bring the following items to the event or facility: knives, bladed items, firearms, ammunition, fireworks, drones, smoke canisters, air-horns/claxons/vuvuzelas, flares, weapons, dangerous or hazardous items, selfie-sticks, bicycles, roller-skates, skateboards, scooters, prams, phone jammers, radio scanners, walkie-talkies, laser devices, illegal substances, bottles, glass vessels, or any item that might be used as a weapon, compromise public safety, or damage property. This includes items promoting political or religious protests or bearing offensive slogans or messages.
- 5.5 Attendees must not harass or hinder other guests and staff. Being in a state of public intoxication or displaying any form of disruptive behavior at the event or location is strictly prohibited.
- 5.6 Attendees are not permitted to bring professional recording equipment to the event or location. If such equipment is brought, The Holland Boat B.V. (THB) reserves the right to confiscate the equipment for the duration of the event and delete any recordings made.
- 5.7 Attendees are expected to respect environmental policies and avoid any actions that could harm the marine environment or disrupt the ecosystem.

5.8 Any accidents, injuries, or issues must be promptly reported to the ship's staff or The Holland Boat B.V. representatives.

Article 6 - Rights of The Holland Boat B.V.

6.1 The Holland Boat B.V. reserves the right to make any necessary changes to the event schedule, including changes in timing, venues, and featured activities.

6.2 We reserve the right to refuse entry or eject any attendee from the event or premises for non-compliance with these Terms, safety instructions, or for disruptive or dangerous behavior.

6.3 The Holland Boat B.V. may capture images, videos, and audio recordings during the event, which may be used for promotional or commercial purposes. Without any written notification that specifies otherwise, attendees' consent to the use of their likeness in such materials.

6.4 For the safety and security of all attendees, The Holland Boat B.V. may implement security measures, including but not limited to, bag checks and identity verification.

Article 7 - Data Protection

7.1 The Holland Boat B.V. commits to handling all personal data in accordance with applicable data protection laws and regulations.

7.2 Personal data collected from ticket purchasers and attendees will be used primarily for event organization, ticket validation, and communication regarding the event.

7.3 We implement appropriate technical and organizational measures to protect personal data against unauthorized access, alteration, disclosure, or destruction.

7.4 Personal data may be shared with third-party service providers only to the extent necessary for the provision of services related to the event.

7.5 Individuals have the right to access, correct, delete, or object to the processing of their personal data as provided by law.

Article 8 - Force Majeure

8.1 A Force Majeure event refers to any circumstance beyond the reasonable control of The Holland Boat B.V., including but not limited to natural disasters (such as earthquakes, hurricanes, floods), war, terrorism, strikes, pandemics, governmental restrictions, or other major events that prevent or significantly hinder the execution of the event.

8.2 In the event of Force Majeure, The Holland Boat B.V. shall not be held liable for any failure or delay in performing its obligations under these Terms.

- 8.3 Should a Force Majeure event occur, ticket holders will be notified promptly, and where possible, The Holland Boat B.V. will offer alternatives such as rescheduling of the event or refunds, subject to the specific circumstances.
- 8.4 The Holland Boat B.V. will endeavor to minimize disruptions and fulfill its obligations to the extent possible, considering the impact of the Force Majeure event.

Article 9 - Applicable Law

- 9.1 These Terms and Conditions, and any dispute, controversy, proceedings, or claim of whatever nature arising out of or in any way relating to these Terms and Conditions, or their formation, shall be governed by and construed in accordance with the laws of the Netherlands.
- 9.2 The parties irrevocably submit to the exclusive jurisdiction of the Dutch courts for the purpose of hearing and determining any dispute arising from these Terms and Conditions.
- 9.3 While these Terms are governed by Dutch law, we acknowledge that international attendees may have rights under their local laws. These rights are not affected by these Terms and Conditions.